



26th September 2018

Ref: NA/09/18 – VERSALIFT Service Expansion

Press Release: For immediate release

VERSALIFT Expands Aftersales Response Department

VERSALIFT UK, the market leading vehicle-mounted platform company, is expanding its nationwide aftersales operation from October 2018 with the appointment of additional Field Service Engineers and Service Workshop Engineers.

Based in Northampton, Roman Musial will provide field service support in the Southern region while Jarek Sliwka will be based in Leeds, covering the North/North East Regions. Both engineers are CAP certified & come with a wealth of experience having worked at VERSALIFT for 6 years initially as Production Fitters and then in service workshop roles.

The expansion also includes two additional staff for the Service Workshop to satisfy an increased volume of work from key clients. Mariusz Kozak has transferred to Service having been with the company since 2014 as a Production Fitter, and Ben Haynes joins VERSALIFT UK as a Service Workshop Engineer bringing with him a wealth of experience as a HGV Mechanic.

VERSALIFT UK is responsible for the sale and installation of VERSALIFT products for the UK and Ireland plus product support, parts and training. The expansion of its VERSALIFT RESPONSE Aftersales Service forms part of the company's strategy to further improve customer care which has been driven by increased sales. As market leader there are over 6,000 VERSALIFT platforms in the UK and Ireland all backed-

up with a 24/7 national VERSALIFT RESPONSE aftersales service providing technical support, training and next day delivery on OEM parts.

Neil Ashton who is the VERSALIFT UK Service Manager, commented “We are delighted to promote Roman and Jarek into the roles of Field Service Engineers and to strengthen our Service Workshop team with Mariusz and Ben. Our investment in new service vans fully stocked with fast moving parts enable the team to respond quickly to breakdowns and increase scheduled servicing and LOLER examinations across the UK.

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